

CHECKING FOR A CHIP

Microchips are tiny permanent IDs located under a pet's skin, usually located at the back of their neck or by their shoulder blades. However, sometimes the microchip can travel under the skin.



1. Begin at the pet's neck, and slowly move the scanner side-to-side until you reach the pet's tail. Repeat several passes over each area.

2. Next, slowly scan down the sides of the pet's leg, across its neck, along and under its chest and behind its front legs.

Once scanned, take a photo of the microchip number if you can (to avoid human error) then enter the chip into this website:

<https://www.petmicrochiplookup.org/>

- The site will tell you which company the chip is registered with
- Click the link to check the chip on that company's site if possible
- Check in with the company for owner info

Dead Ends

If you've found a chip but hit a dead end or the company (or person scanning) says it's unregistered, email animal.reclaim@austintexas.gov with the chip number and your contact information. Shelter staff will do more digging and will contact the owner on your behalf if we find owner info.

